Rules for storing data in Treesat GPS monitoring systems

The document specifies the rules for storing customer data of the following systems:

- Fleet Manager
- Car Assistant
- Pins

The document specifies, among other things, how long Treesat stores data, what happens to the data after it is transferred to the backup server, after it is deleted, and also specifies the access and control rights of the data that an active client has, as well as a client whose Agreement with Treesat has ended.

Terminology

Active Customer : A customer with access to a current, enabled account in one of Treesat's services . An active customer has a current contract.

Cancelled Customer : A Customer whose account has been suspended or otherwise intentionally disabled because he or she no longer wishes to use the software, or whose contract with Treesat has ended (the Customer has deleted his or her account in the system).

Log data : Identification data of people or objects tracked and in one of the available services from Treesat , usually provided directly by the client

Operational Data : Event data generated when you use one of our services, collected automatically over time. It includes information such as GPS points, customer locations and the content of forms filled out by drivers.

Data Retention Period : The period of time that data is retained in Treesat systems . Please note that this period may differ from the period of actual availability of data to clients via user interfaces.

Archived: This means that the data has been placed on backup servers and cannot be accessed without the need to restore the data

Deleted : This means that the data has been securely deleted or irrevocably anonymized. Data deleted from our platform cannot be recovered by Treesat or any other entity.

Data types

Treesat stores two types of data: registration and operational.

Registered data types

Log data is metadata used to provide context when using our products. Examples include:

- driver, user and customer data;
- names and surnames or usernames;
- Email addresses
- correspondence addresses;
- Phone numbers
- places and geofence zones ;
- routing templates or scenarios;
- details of the organizational structure, e.g. who employees report to;

- other pseudonymous end-user identifiers;

- aggregated or anonymized data of any kind.

Operational data types

Operational data is information generated as a result of using our fleet operations management platform.

Examples of transactional data include:

- GPS point history data,

- alerts,

- tasks, orders and related details,

- data entered in forms and custom fields,

- history related to the data subject,

- any other event data collected as a result of your use of one of our services

- IP addresses and browser cookies.

Storing active customer data

Registration data

Registration data is stored as long as the user remains an active customer.

Operational data

In order to comply with the requirements of the General Data Protection Regulation (GDPR), the default retention period for operational data (data that can be used to track the location of individuals) is 15 months, after which it is archived. As part of the backup, operational data is stored for a further 13 months, after which it is deleted.

Storing data of canceled customers

All canceled customer data is deleted within 6 months of the cancellation date. This includes:

- customer registration data and registration data of associated users;

- active and archived operational data.

Submitting requests for sending data of active and canceled customers

Requests for data that is not readily available can be submitted via email to pomoc@treesat.io provided that the data has not been purged according to the rules above. Requests for data that is only available on request are subject to a fee.